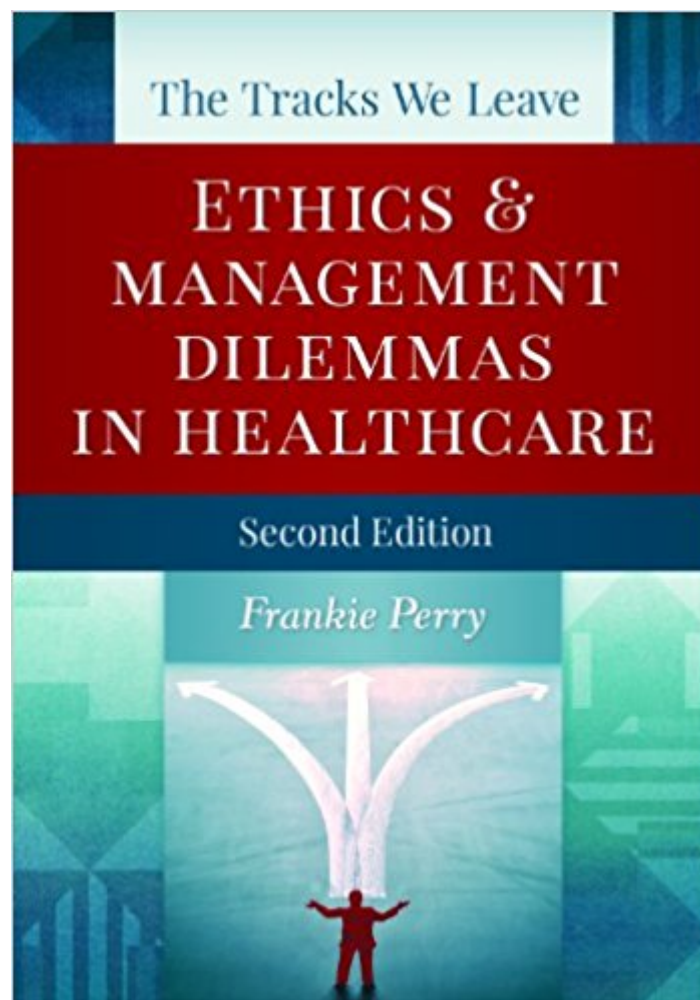




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The Tracks We Leave: Ethics And Management Dilemmas In Healthcare, Second Edition (Ache Management Series)



Synopsis

Through a series of timely and relevant cases based on real-life experiences, this book explores the kinds of management dilemmas and moral challenges that confront healthcare managers on a day-to-day basis. Good management requires making morally sound decisions and understanding the ethical implications for your organization, community, patients, and your career. In this updated edition, readers will explore the interrelatedness of ethics and management and common barriers to ethical decisions. In-depth analyses of cases and strategic discussions bring to life these complex issues: Diversity management Information technology Disaster planning Medical errors Physician impairment Conflict of interest Sexual harassment and gender discrimination Workforce reduction Mergers Conflicting moral demands This practical guide gives direction and guidance to help healthcare managers at all levels of the organization build an ethical culture, advocate a business case for ethics that addresses structural issues, and adopt an ethical decision-making model for the organization.

Book Information

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Frankie Perry, RN, LFACHE, has held senior positions in both nursing and hospital administration. She has served as executive vice president of the American College of Healthcare Executives (ACHE), as a national and international healthcare consultant, and on the board of directors of the Commission on Accreditation of Healthcare Management Education. Perry received the ACHE Regent's Award in 2008 and the ACHE Lifetime Service Award in 2011. She currently serves as

faculty for the University of New Mexico. Perry is a well-published author of articles on ethics and healthcare management including the book Healthcare Leadership Excellence: Creating a Career of Impact and teaches an online seminar for the ACHE titled Management Mistakes, Moral Dilemmas, and Lessons Learned.

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